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ADSL

Application form

CUSTOMER DETAILS

Applicant <i>(Individual or company name)</i>		
Trading name <i>(if applicable)</i>		
ABN <i>(for businesses)</i>	Date of Birth <i>(for individuals)</i>	
Email Address <i>(for contact & billing purposes)</i>		
Postal Address		
Suburb	State	Postcode
Telephone <i>(business hours)</i>	Mobile	Fax

SERVICE DETAILS

Choose an ADSL plan <i>(Please refer to the Critical Information Summary for details each plan)</i>	
ADSL-25 <input type="checkbox"/>	
ADSL-50 <input type="checkbox"/>	
ADSL-100 <input type="checkbox"/>	
ADSL-150 <input type="checkbox"/>	
Username for mailbox (username@cbit.your-dsl.net)	Second Choice for username
<i>Your username must start with a letter, use only lowercase letters, numbers, underscores (_) and periods (.) and be between 3 and 16 characters in length.</i>	

SERVICE LOCATION & TRANSFER DETAILS

Phone Number to attach ADSL to:

(You will need to maintain a "basic telephone service" at all times. If you cancel your telephone service, your broadband connection will also be cancelled.)

Street Address of Phone Service

Suburb

State

Postcode

Transfer of existing ADSL service to CBIT

Name of holder of phone service ("lessee") as shown on your telephone bill

HARDWARE & DELIVERY

All hardware orders will require payment via credit card or direct debit, prior to shipping.

- Router from CBIT required. *CBIT will only provide support services for equipment that it sells.*
- I have my own router. *Please make sure you are capable of re-configuring your own router for the ADSL service.*
- Deliver my hardware. *A \$22 freight charge applies.*
- I will pick up my hardware from CBIT's Canberra office.

Delivery Address for hardware *(A business address is required, as the courier will require a signature upon delivery)*

Suburb

State

Postcode

BILLING DETAILS

CBIT invoices your services monthly in advance.

- Automatically charge my credit card. *Additional fees apply for payment by credit card.*
- Direct deposit. You must set up Direct Debit online.

Credit card Number

CVN/CVV

Expiry

Name on card

Please specify your email address for your tax invoice, notifications, and other correspondence



CUSTOMER AUTHORISATION

The Applicant accepts and agrees to CBIT's Standard Form of Agreement, ADSL Service Description, Critical Information Summary, and the Additional Notes contained within this document. The Applicant also confirms that he/she is 18 years of age or older.

If the Applicant is a company, then the signee warrants that he/she is authorised to execute this Agreement on behalf of the company.

Signature

Date

ADDITIONAL NOTES

When you apply for CBIT's ADSL service, you should be aware of certain obligations and conditions once the order form is received by CBIT. Firstly, please be aware that by signing the application form you accept and agree to be bound by the CBIT Standard Form of Agreement, ADSL Service Description, Critical Information Summary, and Acceptable Use Policy. Please call us if you would like any help interpreting these documents.

CUSTOMER DETAILS

- Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier.
- For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth.

SERVICE DETAILS

- The monthly quota is counted as the sum of your downloads plus your uploads.
- Single location only – ADSL plans are designed to allow one concurrent router login on one specific line.
- If you have an alarm system or PABX attached to your ADSL number, rewiring by your security/communications company will be required if ADSL is provisioned.
- The holder of the phone account must have given their permission for ADSL to be provisioned on this line by CBIT. Please ensure that this requirement has been met before submitting your order.
- Your username must consist of lowercase letters, numbers, underscores (_) and periods (.) only. It must begin with a letter, and be between 3 and 16 characters in length.

HARDWARE & DELIVERY

- CBIT's ADSL service requires an ADSL modem and/or router at your premises to function.
- If you have ordered hardware, please ensure that you have provided a suitable daytime delivery address, as the courier will require a signature upon delivery.

BILLING & DELIVERY

- Tax invoices and other notifications are sent to your CBIT email address, unless you have supplied an alternative email address.
- Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- Payment is required in advance. You will be required to pay the setup fee and any equipment costs (if applicable) and the first monthly fee upon provisioning of your service.
- Billing will begin within 7 days of the service being provisioned by our carrier, or earlier if you have registered a successful login.
- Payments via Visa or Mastercard incur a \$0.99 surcharge per transaction; payments using American Express or Diners Card incur a surcharge of 4% of the transaction value.
- There are no surcharges for BPay, Direct Debit, Direct Credit, Cheque, Money Order, Cash or EFTPOS.

OTHER IMPORTANT INFORMATION

- Please refer to the Critical Information Summary available on our website.